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# The Driver Training & Certification

## Driver Training Industry

# Bulletin



### New *Driver Education & You* web pages on ICBC's Driver Training & Certification web site

The Driver Training & Certification Department is pleased to announce an extensive addition to their website called *Driver Education & You*. The new pages provide information on the advantages of driver training, what to look for when choosing a driver training school, and information on ICBC-Approved Driver Education.



Other services include links to:

- List of Approved Driver Education Course locations
- Practicing the Class 7L knowledge test on-line
- Booking a road test on-line

*Driver Education & You* is an extensive addition to the Driver Training & Certification web site which provides important information and value added services to the driver training industry and the general public.

The new *Driver Education & You* pages will provide essential information to drivers about driver education, and will raise the profile of our stakeholders, the driver training industry of British Columbia, by promoting the benefits of professional



This bulletin is published by:  
**ICBC's Driver Training & Certification Department**, for the Driver Training Industry of British Columbia



driver training and its contributions to road safety.

If you have any comments about *Driver Education & You* or about our recently re-designed web site, send us an email at [dtc@dtcbc.com](mailto:dtc@dtcbc.com). Please feel free to also complete our new on-line Customer Service Surveys so we can continue to make adjustments that will improve the quality of service we provide you.

## Driver Training Industry Survey Results

As you know, a recent survey was sent to the driver training industry of British Columbia requesting input into how to improve our programs so they may positively contribute to road safety enhancements.

Based on the type of input received, the survey results were divided into 22 separate categories as shown in the following table:

Graduated Licensing Program (GLP)		Other Driver Training Programs/Licensing	
Ref#	Category	Ref#	Category
1	Waiting period	12	Driver Certification
2	Incentive	13	Instructor Training/Licensing
3	120 day requirement	14	Monitoring & Compliance
4	Fines/Enforcement	15	Road Tests (High Class)
5	Learner period	16	Licensing (High Class)
6	Mandatory training	17	Driver Training (General)
7	Restrictions	18	Air Brakes
8	Knowledge/Road Test	19	Seniors
9	Experience Log Sheet (GLP)	20	Experience (High Class)
10	ICBC-Approved (GLP) Course	21	Road Signage
11	Licensing (GLP)	22	Vehicles

List of Top Responses	
Responses	# of respondents
Financial incentives (GLP)	8
Positive comments about the GLP Course	6
Extend the 120 day requirement (GLP)	4
Mandatory to take driver training	3
Increase road test fees	3
Make approved course mandatory	2
Reduce waiting period (GLP)	2
More restrictions for novice drivers	2
Road tests - more emphasis on the capabilities of commercial vehicles	2
Require all drivers to present experience logs at time of road test	2
Set time frame to obtain class 5 licence or take class 5 road test	2
Concerns over the acceptance of licenses from other jurisdictions	2
Air brake Certification - include adjustment of at least 2 rear brakes on opposite sides, with brakes out of adjustment with over 1" of slack at each end of the adjustment spectrum	2
Longer training courses for commercial vehicles	2

Complete details of the survey results, including the total number of respondents can be viewed on the Driver Training & Certification web site at [www.dtcbc.com](http://www.dtcbc.com).

We would like to thank those of the driver training industry who responded to the survey. If you did not have an opportunity to complete the survey, we would still be interested in hearing from you.

**Driver Training & Certification**  
 Insurance Corporation of British Columbia  
 P.O. Box 3750  
 Victoria, British Columbia V8W 3Y5  
  
 Phone: (250) 978-8370  
 Facsimile: (250) 978-8032  
 Email: [dtc@dtcbc.com](mailto:dtc@dtcbc.com)  
 Website: [www.dtcbc.com](http://www.dtcbc.com)

## Driver Training Industry Survey Overview

### Programs applicable to the survey

- Driver Education (Class 1, 2, 3, 4, 5/7, 6/8 and Air Brakes)
- Graduated Licensing Program (Driver Licensing and the Approved Course)
- Driver Certification Program (Class 1-4, Air Brakes and Motorcycle Skills Assessment)
- Instructor Training Certification Program

### The survey consisted of two questions:

1. What suggestions or comments can you provide about our driver training programs that will ensure drivers have the skills, attitudes and knowledge to drive safely?
2. Other than enhancing our driver training and certification programs, do you have any suggestions for changes to driver licensing requirements, which may positively contribute to road safety.

If you did not have an opportunity to complete the survey, we would still be interested in hearing from you.

## IMPORTANT NOTE



## Notification of Changes to GLP Instructor Course Schedules

While we will still continue to send annual GLP Instructor Course Schedules to Driver Training Schools, we will no longer notify schools by mail when changes to the GLP Instructor Course Schedule occur.

It is advisable that you contact the Driver Training & Certification Department at 250-978-8370 or visit our web site at [www.dtcbc.com](http://www.dtcbc.com) to obtain updated schedule information prior to registering for a course.

## Re-scheduled GLP Instructor Course

The GLP Instructor Course for July 7 - July 11, 2003 has been cancelled and re-scheduled for August 11 - August 15, 2003. Please view the revised schedule below for any additional changes.



### GLP Instructor Course Schedule

Start Date	End Date	Course #	Location	Facility
7-Jul-03	11-Jul-03	70	New Westminster	Justice Institute <b>THIS COURSE HAS BEEN CANCELLED</b> (See additional course offered in August)
11-Aug-03	15-Aug-03	70	New Westminster	Justice Institute
15-Sep-03	19-Sep-03	71	Victoria	Victoria Claim Centre
20-Oct-03	24-Oct-03	72	New Westminster	Justice Institute