



February 4, 2010

[Name of Applicant]
[Address]
[City] BC [Postal Code]

Re: Application for a Driver Training School

Thank you for your recent request for the procedures and regulations required to open a Driver Training School in British Columbia. Enclosed, please find the following forms:

- Application for a British Columbia Driver Training School Licence (MV2441)*
(**Note:** Please read detailed instructions located on reverse side of form)
- Driver Training School Instructor List (MV2412B) form*
- Driver Training School Vehicle List (MV2415) form*
- Driver Training School Fee Schedule (MV2414)*
- Access to Road Test Booking Service—Terms and Conditions (DTC206)*
- Road Test Booking Service—Student Consent and Release (DTC205)*
- Authorized Access to ICBC Information—Password Administrator List (DTC403)*
- Division 27 of the Motor Vehicle Act Regulations*

Security Bonding Requirements

A Driver Training School must furnish and maintain a security bond. (Refer to section 27.05 in Division 27 of the *Motor Vehicle Act Regulations*). Please note that upon closure of the school, your security bond will be held for a period of 2 years (claim limitation period), as defined in Section 7 of the *British Columbia Bonding Act*.

Registration with the Registrar of Companies

A Driver Training School must maintain a registered office in British Columbia. Please contact the **Registrar of Companies in Victoria at 250-387-7848** to complete a Name Search and Reservation. If you reside in the Vancouver area you may contact **Canada-BC Business Service Centre at 604-775-5525** for Name Search and Reservation services. Please be advised your Driving School name must not be affiliated in any way with ICBC (i.e. *Roadstar*, *Roadsense*, etc.)

Business License(s)

Most jurisdictions (i.e., cities, towns, municipalities) require companies to hold a business licence. The requirements for obtaining a business licence may vary depending on the location of your school and where driver training will be conducted. In some cases, exemptions may be granted.

As a condition of the Driver Training School Licensing process, we require a copy of all business licences issued. If a jurisdiction does not require that you hold a business licence, proof of the exemption must be included with your application.

.../2



Page 2
February 4, 2010

Some jurisdictions will not issue a business licence until they receive a copy of the Driver Training School Licence. In this case, we will accept a copy of a receipt(s) verifying that you have made application for a business licence(s). Please be advised that once you receive your business licence(s), a copy of the licence(s) must be provided to our office.

Personal Information Officer Requirement

A Driver Training School must provide on its application, the name of the senior employee at the school who will be responsible for ensuring the school's full compliance with the *Personal Information Protection Act* and all other applicable privacy laws (You can view the *Personal Information Protection Act* on-line by visiting our website via our Legislation page at dtcbc.com)

Private Career Training Institutions Agency Registration

Driver Training Schools offering other types of career training (e.g. construction or heavy equipment) along with driver training may be required to register with the *Private Career Training Institutions Agency* (PCTIA). Schools interested in providing these types of training should contact PCTIA regarding registration requirements. You can contact PCTIA at 1-800-661-7441 or visit their website at pctia.bc.ca for more information.

Road Test Booking Service

Driver Training Schools providing training in the lower mainland or in the cities of Kelowna and Prince George must complete and sign the enclosed *Access to Road Test Booking Service—Terms and Conditions* (DTC206) form in order to obtain access to book road tests via telephone and the on-line Road Test Booking Service located on ICBC's web site (icbc.com).

It is also required that prior to booking road tests on behalf of their students, schools must obtain written authorization from each student in order to disclose personal information to ICBC for the purpose of booking a road test. The enclosed *Road Test Booking Service—Student Consent and Release* (DTC205) form is provided for this purpose, and may be photocopied as required.

Access to the Driver Training Industry Secure Webpage and WebDEAS (on-line Road Test Booking Service)

Members of the driver training industry are given secure access to the secure Driver Training Industry Information webpage. This page provides information about various ICBC initiatives impacting the driver training industry. When a school licence is issued, the school will be provided with a user id and temporary password. Schools who request access to the on-line Road Test Booking Service (WebDEAS) can also use this user id and password to access the WebDEAS system.

.../3



Page 3
February 4, 2010

In order to receive a user id and temporary password, you are required to do the following:

- designate one or more individual(s) as a password administrator (maximum of five);
- ask each of your designated administrators to choose a security keyword; and
- complete and sign the attached *Authorized Access to ICBC Information—Password Administrator List* (DTC403). Please be sure to include the names of all your password administrators and their security keywords.

What is a password administrator?

Password administrators are individuals designated by a driver training school to contact ICBC when access problems occur (i.e., password is invalid or revoked). In order to receive service from ICBC regarding your access concerns, a password administrator must be able to provide ICBC with their personal administrator security keyword.

What is a WebDEAS security keyword?

A WebDEAS security keyword is a word pre-determined by each designated password administrator. ICBC will verify this keyword when an administrator contacts ICBC in order to confirm the identity of the caller.

IMPORTANT NOTE: An administrator security keyword is not the same as a driver's security keyword. A driver's security keyword is assigned when a driver first applies for their driver's licence. It is only used by ICBC to verify a driver's identity when accessing personal driving record information.

After reviewing Division 27 of the *Motor Vehicle Act Regulations*, please return all completed forms to this office so we may review your application.

To assist you with your application, we recommend that you contact [DSI], Driving School Inspector, at [DSI Phone No], to discuss the Driver Training School Licensing process. For additional information you may contact this office using the contact information below, or visit our web site at www.dtcbc.com.

Yours truly,

Insurance Corporation of British Columbia

[Letter Sent By]
Driver Training Unit

Enclosures

(SCH1)



Application for a British Columbia Driver Training School Licence

PLEASE READ THE INSTRUCTIONS ON THE BACK OF THIS FORM PRIOR TO COMPLETING.

I hereby apply to the Insurance Corporation of British Columbia to operate a Driver Training School in accordance with the provisions of the Motor Vehicle Act and Regulations of the Province of British Columbia.

Section 1 School Information

LEGAL NAME OF DRIVER TRAINING SCHOOL		DTC # (IF EXISTS)	NAME OF OWNER	NAME OF PERSONAL INFORMATION OFFICER
REGISTERED ADDRESS		CITY	POSTAL CODE	TELEPHONE
CELL PHONE (IF AVAILABLE)	FACSIMILE (IF AVAILABLE)	EMAIL ADDRESS (IF AVAILABLE)		WEB SITE URL ADDRESS (IF AVAILABLE)
BRANCH OFFICE ADDRESS (IF APPLICABLE)		CITY	POSTAL CODE	TELEPHONE

Section 2 Licence Application Details

Application Type	Designation(s)
<input type="checkbox"/> Original <input type="checkbox"/> Renewal <input type="checkbox"/> Duplicate	I am applying for a Driver Training School Licence with the following Designation(s): <input checked="" type="checkbox"/> DIV27 (Designated to all licensed schools for all classes) <input type="checkbox"/> GLP <input type="checkbox"/> CVA <input type="checkbox"/> MSA <input type="checkbox"/> ITC Classes: <input type="checkbox"/> 1-5/7 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 and/or <input type="checkbox"/> Air Brakes

Section 3 Application Requirements Checklist

To assist you in completing this application, please check off only the items applicable to your submission

<input type="checkbox"/> Instructor List (MV2412B)
<input type="checkbox"/> Vehicle List (MV2415)
<input type="checkbox"/> Copy of Current Vehicle Inspection Form (MV3104)
<input type="checkbox"/> Fee Schedule (MV2414)
<input type="checkbox"/> Copy of Municipal Licence(s)
<input type="checkbox"/> Proof of Bond (not required for renewal applications)
<input type="checkbox"/> Password Administrator List (DTC403)

School Licence fees (fees are payable to ICBC – see back of form for further details)

<input type="checkbox"/> \$100.00 for an original or renewal licence
<input type="checkbox"/> \$15.00 for each duplicate or additional licence required

Number of Licenses required? _____

Total amount enclosed: \$_____

Section 4 Declaration

To the Insurance Corporation of British Columbia

By signing this form I declare that:

- the information provided in support of this application is true and correct and;
- I have disclosed any affiliation with ICBC (employed by a Driver Licensing Centre or Appointed Agent/Government Agent's office).
- the person named in Section 1 as 'Personal Information Officer' is the senior employee of the Driver Training School responsible for ensuring compliance with all applicable personal information privacy laws and the secure management of all customer personal information.

SIGNATURE OF APPLICANT

DATE

RETURN TO: ICBC, DRIVER TRAINING UNIT, PO BOX 3750, VICTORIA, BC V8W 3Y5. TELEPHONE: 250-978-8370, TOLL FREE: 1-866-339-0363, FACSIMILE: 250-978-8032

INSTRUCTIONS FOR COMPLETING THIS FORM

Section 1 — School Information

Please complete this section in its entirety in order for us to confirm your identity, to contact you when necessary, and to confirm the name of the senior employee at the school who is responsible for ensuring your school's full compliance with the *Personal Information Protection Act* and all other applicable privacy laws (You can view the *Personal Information Protection Act* on-line by visiting our website via our Legislation page at dtcbc.com).

NOTE: If you are providing branch office information and do not have adequate space, please attach additional pages as required.

Section 2 —Licence Application Details

This section is used to identify the type of school licence you are applying for.

- **Application type**

Original – 1st British Columbia Driver Training School Licence issued.

Renewal – For renewal of School licence. School licences expire on the last day of the 11th month from date of issue.

Duplicate – When applying for duplicate (additional or replacement) licenses.

- **DIV27 designation**

This designation is provided to all driver training schools and authorizes the school to conduct driver training to the paying public as per Division 27 of the Motor Vehicle Act Regulations—this designation does not allow for the delivery of an ICBC-Approved Driver Education Course unless the school holds a GLP designation.

- **GLP designation**

This designation is applicable to Licensed Driver Training Schools authorized by ICBC to deliver an approved Driver Education Course. Schools that wish to have their course approved by ICBC can request an application package from the Driver Training & Assessment Standards Department—ICBC-Approved Driver Education Courses must be delivered by a Driver Training Instructor with a GLP designation.

- **CVA designation**

Authorizes a Driver Training School to conduct Air Brake Pre-trip Assessments under the Commercial Vehicle Driver Certification Program.

- **MSA designation**

Authorizes a Driver Training School to conduct Motorcycle Skills Assessments under the Driver Certification Program—this designation does not authorize the conduct of motorcycle road assessments.

- **ITC designation**

Authorizes a Driver Training School to train and assess instructor candidates for a specific class or endorsement under the Instructor Training Facility Certification Program.

Section 3 Application Requirements Checklist

This section identifies the requirements that Driver Training School applicants must meet in order to obtain a school licence. Check only the boxes that apply to your application.

Instructor List (MV2412B)

List of all licensed instructors employed by the Driving Training School. Required for original and renewal applications.

Vehicle List (MV2415)

List of all vehicles used by the Driver Training School to conduct practical driver training. Required for original and renewal applications.

Copy of Current Vehicle Inspection Report (MV3104)

Required for original and renewal applications.

- Does not apply to class 6/8 vehicles (motorcycles)

Fee Schedule (MV2414)

List of training fees charged for training provided by the Driver Training School. Required for original and renewal applications.

Copy of Municipal Licence – Required for original and renewal applications.

- A copy of the business licence or receipt of payment must accompany this application.
- If an exemption has been granted by the municipality for a particular location, proof of the exemption must be provided

Proof of Bond

Driver Training Schools are required to hold and maintain security for the protection of the contractual rights of their students. For further details, see Division 27 of the *Motor Vehicle Act Regulations*. Required for original applications only. Original copy of bond is required.

Registration with the Private Career Training Institutions Agency (PCTIA)

Driver Training Schools offering other types of career training (e.g. construction or heavy equipment) along with driver training may be required to register with the Private Career Training Institutions Agency (PCTIA). Schools interested in providing these types of training should contact PCTIA regarding registration requirements. You can contact PCTIA at 1-800-661-7441 or visit their website at pctia.bc.ca for more information.

Password Administrator List (DTC403)

A list of designated individuals responsible for contacting ICBC in the event that access problems to the On-line Road Test Booking Service ("WebDEAS") or Driver Training Industry Information webpage occur.

School Licence Fees (payable by cheque or credit card (Master Card or Visa only))

- Fees are payable to the Insurance Corporation of British Columbia (ICBC)
- The cost of an original or renewal licence is \$100.00. There is \$15.00 fee for each duplicate (additional or replacement) licence required
- Each licence purchased is accompanied by a wallet size version

Section 4 — Declaration

You must sign this section to declare that the information provided in the application is true and correct. By signing this declaration, you are also confirming that you have disclosed any affiliation with ICBC (i.e., employed by a Driver Licensing Centre or Appointed Agent/Government Agent's office).



Driver Training School Instructor List

This form must be completed by all Driver Training Schools at the time of application for a British Columbia Driver Training School Licence. Driver Training & Assessment Standards must also be notified immediately when changes to instructor personnel occur.

NAME OF DRIVER TRAINING SCHOOL	DTC #
--------------------------------	-------

Section 1 Instructor List

List all instructors employed by the above mentioned school indicating each type of instruction he/she provides at the school. Please attach additional sheets if your instructor list is longer than the list provided (Please Note: you only need to sign one declaration).

Type of instructor: The category of instructor is used to determine the bond amount required for an instructor. To determine the category of instructor (L or H), do the following:

- If only designations in the Instructor Category (L) column are checked, enter an "L" under the 'Category' column for that instructor
- If designations are checked in both Instructor Category (L) and Instructor Category (H) columns, enter an "H" under the 'Category' column for that instructor
- Turn page over to calculate bond amount required

Name of Instructor	DL No.	Instructor Licence Designations		Category (L or H)
		Instructor Category (L)	Instructor Category (H)	
Example 1: Joe Instructor	0000321	<input checked="" type="checkbox"/> 5/7 <input checked="" type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input checked="" type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	L
Example 2: Fred Trainer	0000321	<input checked="" type="checkbox"/> 5/7 <input checked="" type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input checked="" type="checkbox"/> 1 <input checked="" type="checkbox"/> 2 <input checked="" type="checkbox"/> 3 <input checked="" type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	H
Example 3: Tara Teacher	0000132	<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input checked="" type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input checked="" type="checkbox"/> 6/8 <input type="checkbox"/> Air	H
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	
		<input type="checkbox"/> 5/7 <input type="checkbox"/> GLP <input type="checkbox"/> 6/8 ITC Trainer (Employees only) <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	High Class <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> Air ITC Trainer <input type="checkbox"/> 1 <input type="checkbox"/> 5/7 <input type="checkbox"/> 6/8 <input type="checkbox"/> Air	

PLEASE TURN OVER...

Continued...

Section 2 Security Bond Amount Calculation

Use this section to calculate the amount of bond that your school must furnish and maintain with ICBC as a requirement of your driver training school licence. If you wish, you can use the Security Bond Calculator available on-line to calculate the required bond amount. The calculator can be accessed on-line using the following link:

<http://www.dtcbc.com/forms/dtc210.htm>

Step 1: Add together the number of Ls from the Category (L or H) column from page 1 and enter that number on Line 1. Multiply Line 1 by \$2000 and enter the total amount on Line 2.

1 _____ x \$2000 = 2 _____

If the amount of Line 2 is less than \$10,000 (e.g. \$8000), enter that amount on Line 3

If the amount of Line 2 is equal to or greater than \$10,000, enter \$10,000 on Line 3

3 _____

Step 2: Add together the number of Hs from the Category (L or H) column from page 1 and enter that number on Line 4. Multiply Line 4 by \$3500 and enter the total amount on Line 5.

4 _____ x \$3500 = 5 _____

Step 3: Add Line 3 and Line 5 together and enter the total amount on line 6.

6 _____
(required bond amount)

Section 3 School Declaration

I declare that the above information is true and correct.

Signature of School Signing Authority

Date



Driver Training School Vehicle List

NAME OF DRIVER TRAINING SCHOOL	DTC#
--------------------------------	------

Section 1 Vehicle Information

List below the vehicles used by the above named school or its instructors to provide practical driver/rider training.

The information for each vehicle is available on the Licence, Registration, and Insurance document issued by the Insurance Corporation of British Columbia, and on the Commercial Vehicle Inspection report.

Licence Plate Number	Registration Number	Year	Make	Model	Inspection Decal Number (Attach copy of current inspection report(s))

Section 2 Vehicle Check List

Indicate which Motor Vehicle Act Regulations (Division 27) vehicle requirements have been met for the specific class of vehicles listed.

- Class 5/7 only**
- Dual Brakes
 - Dual Clutch Pedals for manual transmission vehicles (if applicable)
 - Rear View Mirror on passenger side of vehicle
 - Exempt from above requirements—Private vehicle(s) used for training persons with disabilities
- Class 1, 2, 3, 4 and 5/7 only**
- "Student Driver" signage
- Class 6/8 only**
- Reflective Vest(s) for each vehicle being used for practical on-highway training

Section 3 School Declaration

To the Insurance Corporation of British Columbia:

I declare that the above information is true and correct and all vehicles specified on this form meet the requirements as set out in section 27.09 of the Motor Vehicle Act Regulations and have undergone a mechanical safety check (**including dual controls**) by an ICBC accredited inspection facility.

Signature of Signing Authority	Title (if for limited company)	Date
--------------------------------	--------------------------------	------



Road Test Booking Service
Student Consent and Release

Prior to a Driver Training School booking a road test on behalf of a student, the student must provide his or her consent for the school to book a road test on the student's behalf and disclose personal information about that student to ICBC for the purpose of booking a road test. The completed form must be kept in the student record.

I _____ authorize _____
 <Name of Student> <Name of Driver Training School>

to book road tests on my behalf and disclose the following personal information to the Insurance Corporation of British Columbia (ICBC) for the purpose of booking a road test, in accordance with sections 26 and 27 of the Freedom of Information and Protection of Privacy Act (the Act):

- My name
- My learner's licence number
- My e-mail address (if applicable)
- My contact phone number

1. I understand that if I fail to attend a road test appointment booked on my behalf without providing either at least 48 hours notice of cancellation to ICBC, or a reason for my failure to attend that is satisfactory to ICBC, I will be charged a \$25.00 fee for each missed test at my next road test appointment. This \$25.00 fee is in addition to the usual road test fees.
2. I understand and agree that ICBC may use the above information to update its customer database, and that ICBC will not disclose the above personal information to any external third party without my consent except where authorized by law, or for law enforcement purposes.
3. I understand that ICBC maintains physical, electronic, and procedural safeguards in compliance with the Act to protect my personal information.

Signed at _____, B.C. on _____ in the presence of
 <City> <Date>

_____)	
Signature of Witness)	
_____)	
Name and address of Witness)	_____)
_____)	Signature of Student
_____)	

If the student has any questions regarding how his or her personal information will be used by ICBC, he or she may contact:

Driver Testing & Vehicle Information Services
 151 West Esplanade
 North Vancouver, BC V7M 3H9
 Telephone: (604) 661-2255
 Toll Free: 1-888-715-7775



Access to Road Test Booking Service
Terms and Conditions

ICBC will provide the Driver Training School (“DTS”) indicated below with access to its Driver Examination Access System in order to book appointments for road tests via telephone (“DEAS”) and via the online Road Test Booking Service (“Web DEAS”) on the following terms and conditions:

1. The DTS is permitted to make appointments only on behalf of students who are in an active training program with the DTS.
2. The DTS must obtain written authorization, using a form to be provided by ICBC, to disclose personal information to ICBC for the purpose of booking a road test, from each student for whom it will be booking an appointment. The written authorization specifies which personal information will be disclosed, and the purpose for which it is being disclosed. The written authorization also states that ICBC may use the personal information to update its customer database.
3. The DTS may use Web DEAS to make appointments on behalf of students for Classes 5/7 or 6/8 road tests and Class 5 Re-examinations only. The DTS may book appointments on behalf of students via telephone for Classes 1, 2, 3, 4, 5/7 and 6/8, including subsequent re-examinations.
4. When making appointments, the DTS must identify the driving school by name, Driver Training Certification number (DTC#), telephone number and also must provide the student driver’s licence number, student’s last name (spelled correctly), class of licence, the desired location, and approximate date required.
5. The DTS must not use one student driver’s licence number to hold open appointments for other student(s).
6. All appointments must be booked and cancelled by telephone or on-line using Web DEAS. Faxed appointment requests will not be accepted.
7. Cancellations and Rebookings must be completed 48 hours or more before the scheduled appointment time. Extenuating circumstances may be called to DEAS call centre for review and monitoring.
8. Stand-bys will be monitored by DEAS and if a student passes a stand-by appointment, DEAS will automatically cancel an existing appointment for that student.
9. The DTS must make every effort to minimize the number of re-bookings and the number of students who do not attend for road test appointments.
10. The DTS may not cancel or change appointments made by individual students unless authorized by an ICBC Driving School Inspector.

By signing below, the DTS agrees to comply with the above terms and conditions. ICBC will monitor the DTS’ compliance with the above terms and conditions, as amended from time to time, and failure to comply may result in the withdrawal of the DTS’ access to DEAS and Web DEAS, in ICBC’s sole discretion. ICBC may amend the above terms and conditions at any time by so notifying the DTS in writing. The DTS will have 30 days after any such notification to indicate to ICBC that it does not accept the amended terms and conditions, in which case ICBC may, in its sole discretion, withdraw the DTS’ access to DEAS and Web DEAS. If the DTS does not respond to such notification within 30 days of its receipt, it will be deemed to have accepted the amended terms and conditions.

 Owner/Operator
 (Print name in full)

 Signature

 Driver Training School

 DTC #

 Date



Authorized Access to ICBC Information—Password Administrator List

DRIVER TRAINING SCHOOL	DTC NO. (DRIVER TRAINING & CERTIFICATION NO.)
------------------------	---

Section 1 List of Designated Password Administrators

Indicate below the individuals designated to represent your school as password administrators. These individuals (maximum of 5) will be responsible for contacting ICBC in the event that access problems to the On-line Road Test Booking Service ("WebDEAS") or *Driver Training Industry Information* webpage occur.

1) _____ NAME	_____ SECURITY KEYWORD
2) _____ NAME	_____ SECURITY KEYWORD
3) _____ NAME	_____ SECURITY KEYWORD
4) _____ NAME	_____ SECURITY KEYWORD
5) _____ NAME	_____ SECURITY KEYWORD

Section 2 Driver Training School Declaration

To the Insurance Corporation of British Columbia:

1. The information provided by me on this form is true and correct;
2. I acknowledge that only the designated password administrators identified on this form may contact ICBC in the event that password problems occur, and understand that any violation of these procedures may result in the removal of my on-line road test booking privileges or access to the *Driver Training Industry Information* webpage.

_____	_____	_____
OWNER/OPERATOR (please print)	SIGNATURE	DATE

RETURN TO: ICBC, DRIVER TRAINING UNIT, PO BOX 3750, VICTORIA, BC V8W 3Y5. TELEPHONE: 250-978-8370, TOLL FREE: 1-866-339-0363, FACSIMILE: 250-978-8032



Purpose and Principles

The Code of Conduct (hereinafter the “Code”) sets out ICBC’s expectations for professional conduct from its driver training stakeholders. It has been developed in a spirit of fairness and in support of British Columbia’s community of driver training schools and instructors.

ICBC respects the expectation of schools and instructors to access timely testing services for their students and to have their questions and concerns heard. This Code supports these goals, while also enabling ICBC staff to provide customers with safe and convenient access to the professional service to which they are entitled.

Code of Conduct

Driver training schools will make every attempt to ensure that:

- their employees do not interfere with the ability of ICBC driver testing or Point of Service staff to conduct their business;
- their employees obtain written consent from ICBC before making any visual or audio recording of an ICBC employee, any person who is in an ICBC office or is taking an ICBC-conducted driver examination;
- their employees do not solicit business at ICBC offices;
- for every test booked by the driver training school, a candidate will appear at the Point of Service at the appropriate time with an acceptable vehicle, and prepared to be tested; and
- they will review the Code annually with their employees.

Driver training instructors will:

- not make derogatory comments about or engage in confrontations with students, other driver training schools or driver training instructors, or driver examiners;
- not attempt to influence or offer gifts or other benefits to a driver examiner in the conduct or outcome of a road test;
- not practice in or otherwise use parking lots at ICBC offices during business hours, except for parking, as required, to support a road test booking or for legitimate personal business, such as an instructor’s own licensing transactions;
- not request a specific driver examiner or refuse a specific examiner to test their students – except where the driver examiner previously tested that student;
- avoid practicing on road test areas during business hours or following road test vehicles during a road test, especially in areas used by driver examiners to test parking or pull-over maneuvers, as this interferes with driver examiners’ ability to conduct their tests and can result in a delay of test completion;
- ensure that their students present themselves to the test location at least 15 minutes prior to the road test appointment time;
- ensure that they have their student’s permission to discuss test results with the driver examiner, so as to respect the student’s right to privacy; and
- ensure that vehicles presented for testing meet Motor Vehicle Act and Motor Vehicle Act Regulations safety standards, are properly licensed and insured, and that Commercial Vehicle Inspection Permit (CVIP) stickers, if applicable, are current.